New Directors Workshop 2008
Agenda-at-a-Glance

	MONDAY MAY 19	TUESDAY MAY 20
7:00 – 8:00 a.m.	Travel Time	Breakfast
8:00 – 9:00 a.m.		**Library Law/Trustees**
9:00 – 10:00 a.m.		**State Aid and Certification**
10:00 – 10:15 a.m.		Break
10:15 – 11:15 a.m.		**Hiring, Firing and Evaluations**
11:15 a.m. – 12:15 p.m.		**Budgeting and Fiscal Control**
12:15 – 1:30 p.m.	Lunch	Lunch
1:30 – 2:30 p.m.	**PR/Advocacy**	**Dealing with Difficult Patrons**
2:30 – 3:30 p.m.	**QSAC**	**Customer Service**
3:30 – 3:45 p.m.	Break	Break
3:45 – 4:45 p.m.	**Tech Planning for E-rate**	**Library 2.0**
4:45 – 5:45 p.m.	**Funding, Millages & Grants**	
5:45 – 7:00 p.m.	Dinner	Dinner
7:00 – 9:00 p.m.	Reception	Feel free to join us for: Nuts and Bolts of Public Access Computing (not required)

*Bold items count toward CEUs